



MedOfficePro AthenaNet Internal Dictation Solution



About MedOfficePro

- ❑ For over 25 years MedOfficePro has been a trusted name in healthcare. Our narrative-based documentation solutions allow physicians to capture a comprehensive patient story and continue to meet meaningful use requirements without making a radical change in physician workflow.
- ❑ We believe it should be the physicians' choice how they decide to document their patient encounters.
- ❑ Our transcription solution is workflow accommodating. Physicians have the ability to control how they want to provide and document patient care.

MedOfficePro Workflow

We offer an internal dictation solution within athenaNet that is designed to accomplish three things...

- ❑ **Flexibility:** Within the athenahealth platform, MedOfficePro solution can be easily accessed. Providers have the ability to dictate right from their computer and can spend less time typing and more time focused on their patients and providing care.
- ❑ **Efficiency:** Provider dictation is quickly captured and transcribed allowing physicians the ability to cut down the amount of time currently spent documenting patient care.
- ❑ **Increased Productivity:** With our solution and the increased efficiencies it provides, physicians are able to become more productive and can either choose to see more patients or end their day earlier.

Clinical Inbox

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athenanetwork news & messages workflow dashboard **clinical inbox** performance reviews

Assigned To	Encounters	Appointment Requests	Patient Cases	Orders / Rx's / Auths	Lab / Imaging	Clinical Documents	Admin / Phone Messages	Unknown Documents	Need Followup	Total
INTERFACE	0	0	0	0	0	36	0	0	0	36
PORTAL	0	21	25	3	19	1	0	0	1	70
jmurray18	2	0	0	0	1	2	0	0	0	5
ndawson1	1	0	0	0	1	2	0	0	0	4
Unconfigured User	405	1312	1661	253	212	653	12	2	293	4803

Tasks for acrouch6: [All \(0\)](#) [Recently Viewed](#) [athenaCoordinator Requisitions](#) [Surgeries/Procedures](#) [Search](#)

I	Status	Patient	Provider/Location	Description	Created
	OPEN	Abell, Alvin (40yo M)	CO	Encounter TRANSCRIPT PEND 04/21/2014 09:00AM Consult	04/21/14
	REVIEW	Hardy, Thomas (67yo M)	CO	Encounter TRANSCRIPT COMPLETE 04/21/2014 08:00AM follow-up	04/21/14

acrouch6 7 Hills Department 0 0 0 tasks 100%

Your Clinical Inbox will indicate the status of dictations and will allow you to open and review completed encounters

Clinical Inbox

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athenaNet FSASC - Florida Society of... Tri-State Healthcare Mana... InHealth OTIS Sfax Online Web Slice Gallery Home - Ambulatory Surg...

athenaNet Calendar Patients Claims Financials Reports Quality Support 2208 acrouch6 Log out

athenetwork news & messages workflow dashboard **clinical inbox** performance reviews

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Unconfigured User	405	1312	1661	253	212	653	12	2	293	4803

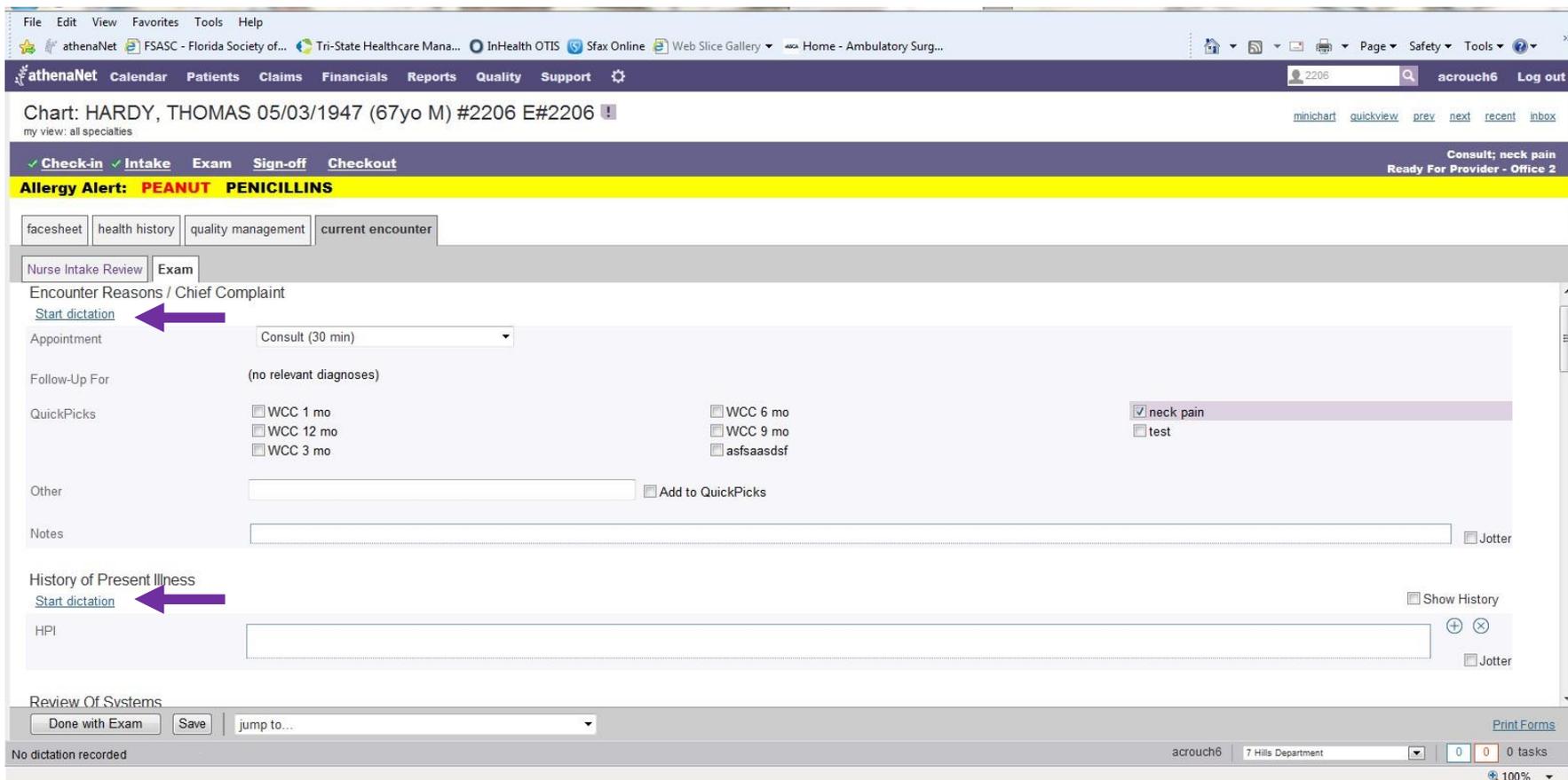
Tasks for acrouch6: [All \(0\)](#) [Recently Viewed](#) [athenaCoordinator Requisitions](#) [Surgeries/Procedures](#) [Search](#)

!	Status	Patient	Provider/Location	Description	Created
	OPEN	Hardy, Thomas (67yo M)	RFP Office 2	Encounter 08/19/2014 11:00AM Consult	08/19/14

acrouch6 7 Hills Department 0 0 0 tasks

By clicking on an open encounter you can begin utilizing our solution

Dictation with athenaClinicals



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Chart: HARDY, THOMAS 05/03/1947 (67yo M) #2206 E#2206

my view: all specialties

Check-in Intake Exam Sign-off Checkout

Consult; neck pain
Ready For Provider - Office 2

Allergy Alert: PEANUT PENICILLINS

facesheet health history quality management current encounter

Nurse Intake Review Exam

Encounter Reasons / Chief Complaint

[Start dictation](#)

Appointment Consult (30 min)

Follow-Up For (no relevant diagnoses)

QuickPicks

WCC 1 mo WCC 6 mo neck pain

WCC 12 mo WCC 9 mo test

WCC 3 mo asfsaasdf

Other Add to QuickPicks

Notes Jotter

History of Present Illness

[Start dictation](#) Show History

HPI

Jotter

Review Of Systems

Done with Exam Save jump to...

Print Forms

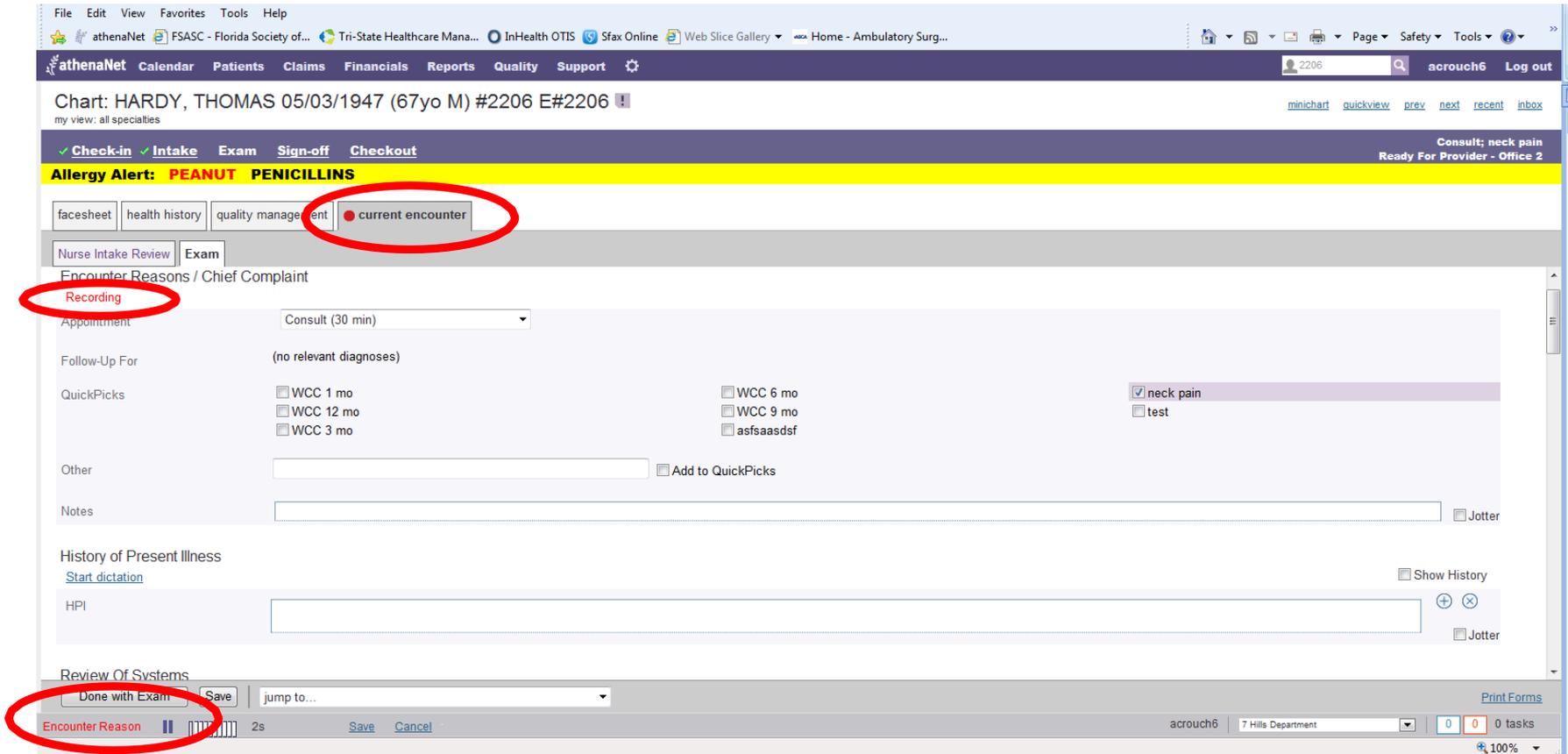
No dictation recorded

acrouch6 7 Hills Department 0 0 0 tasks

100%

Clicking on the start dictation link within the patient encounter will give physicians the opportunity to dictate utilizing a microphone

Recording Options



The screenshot displays the MedOfficePro patient chart for THOMAS HARDY, 67yo M, #2206. The interface includes a navigation bar with tabs for Check-in, Intake, Exam, Sign-off, and Checkout. A yellow banner highlights an Allergy Alert for PEANUT and PENICILLINS. The 'current encounter' tab is selected and circled in red. Below this, the 'Recording' option is highlighted in red. The 'Appointment' dropdown is set to 'Consult (30 min)'. The 'Follow-Up For' field is empty. The 'QuickPicks' section includes checkboxes for WCC 1 mo, 6 mo, 9 mo, 12 mo, and 3 mo, as well as 'neck pain' (checked) and 'test'. The 'History of Present Illness' section has a 'Start dictation' link and a 'Show History' button. The 'Review Of Systems' section is partially visible at the bottom, with a 'Done with Exam' button circled in red. The status bar at the bottom shows 'Encounter Reason' and a recording timer.

The system will indicate in three locations that the current dictation is being recorded

Audio Capture

The screenshot displays the athenaClinicals interface for a patient named THOMAS HARDY, born 05/03/1947 (67yo M), with ID #2206. The interface includes a navigation bar with tabs for 'Check-in', 'Intake', 'Exam', 'Sign-off', and 'Checkout'. A prominent yellow banner displays an 'Allergy Alert: PEANUT PENICILLINS'. Below this, there are tabs for 'facesheet', 'health history', 'quality management', and 'current encounter'. The 'Exam' tab is active, showing a 'Nurse Intake Review' section with a message: 'This patient was not invited to the Portal.' The 'Encounter Reasons / Chief Complaint' section includes an appointment type of 'Consult (30 min)' and a list of 'QuickPicks' such as 'WCC 1 mo', 'WCC 12 mo', 'WCC 3 mo', 'WCC 6 mo', 'WCC 9 mo', and 'asfsaasdfs'. A 'neck pain' QuickPick is selected. The 'Notes' section contains a red-circled entry: 'dictation recorded by acrouch6 at 09:44 AM on 09/16/2014' with links for 'Play', 'Send', and 'Delete'. At the bottom left, a red circle highlights a notification: '2 dictations recorded Send all'. The bottom right shows the user 'acrouch6' and '7 Hills Department'.

Indication within athenaClinicals that dictation has been recorded or sent to MedofficePro

Samples of Returned Work

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Chart: HARDY, THOMAS 05/03/1947 (67yo M) #2206 E#2206

my view: all specialties

Check-in
 Intake
 Exam
 Sign-off
 Checkout

Allergy Alert: PEANUT PENICILLINS

Encounter Reasons / Chief Complaint

neck pain

follow up for mva accident

History of Present Illness

[Start dictation](#) Show History

HPI

The patient is in today for final evaluation following whiplash injury to cervical spine following MVA accident on 04/24/2013. He is in today stating he is doing very well. He occasionally has a little neck pain, particular when he wears his helmet while riding his motorcycle. But overall, he has made significant progress. He continues a home exercise program and over the counter anti-inflammatory medications

transcription received at 12:00 AM on 04/20/2014 [Send](#) [Delete](#) Jotter

Review Of Systems

Additionally reports: Patient reports Trauma with neck pain but reports no soft tissue swelling, no joint swelling, and moves all extremities well. He reports no numbness, no weakness, no tingling, no burning, no shooting pain, no headache, no dizziness, and no loss of consciousness.

Physical Exam

Patient is a 66-year-old male.

He has normal gait and posture without assistive device. He has full range of motion of the cervical spine. Strength is 5/5. Sensation intact to light touch. Deep tendon reflexes are intact. There is no clonus.

Assessment / Plan

1. Continue Home exercise program.

No dictation recorded

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100%

Dictation Que

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2206 acrouch6 Log out

Dictation Queue

Search Dictations

Department

Appointment type

Date of service to

Patient ID

Encounter status All

Dictated by

Assigned to

Exam section

Dictation status

Dictation status date to

Dictations

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[Export to CSV](#)

Appointment Type	Date Of Service	Patient ID	Encounter Status	Dictated By	Assigned To	Exam Section	Dictation Status	Dictation Status Date
follow-up	04/21/2014	2206	REVIEW	jmurray18	jmurray18		Transcription received	04/20/2014 12:00 AM
follow-up	04/21/2014	2206	REVIEW	jmurray18	jmurray18	Assessment	Transcription received	04/20/2014 12:00 AM
follow-up	04/21/2014	2206	REVIEW	jmurray18	jmurray18	Physical Exam	Transcription received	04/20/2014 12:00 AM
follow-up	04/21/2014	2206	REVIEW	jmurray18	jmurray18	HPI	Transcription received	04/20/2014 12:00 AM

acrouch6 7 Hills Department 0 0 0 tasks 100%

The status of the dictation and when the provider recorded it determine which actions are available

Benefits of Partnering with MedOfficePro

- ✓ Quick and Easy Implementation
- ✓ Ease of use for physicians and staff
- ✓ Physicians choose what part of the patient encounter they dictate
- ✓ Workflow accommodating
- ✓ Dedicated team assigned to your account
 - ✓ Transcriptionist
 - ✓ Account Specialist
- ✓ Three levels of Quality Assurance on all work before returning to client



See What Our Clients Are Saying . . .

“Makes my day! Huge time saver! My notes are so much more complete! Solves any issues related to proper coding!”

Internal Medicine, Boston, MA



See What Our Clients Are Saying . . .



“As the owner and single physician of a sole physician practice, the company has been effective and affordable option for my dictation and transcription needs. Their transcription rarely has “blanks” in the dictation and nearly all are done within the same day. I would not hesitate to recommend to other medical practices. “

Pain Medicine, Baton Rouge, LA

See What Our Clients Are Saying . . .

"Our transcription company has continued to provide great customer service and support specially with regards to utilizing transcription in athenaClinicals. We have experienced quick turnaround times with most dictations back in the chart in less than 24 hrs".

Multi-Specialty, Rome, GA





Thank You

For Your Time